**Incident report analysis**

**You are a cybersecurity analyst working for a multimedia company that offers web design services, graphic design, and social media marketing solutions to small businesses. Your organization recently experienced a DDoS attack, which compromised the internal network for two hours until it was resolved.**

**During the attack, your organization’s network services suddenly stopped responding due to an incoming flood of ICMP packets. Normal internal network traffic could not access any network resources. The incident management team responded by blocking incoming ICMP packets, stopping all non-critical network services offline, and restoring critical network services.**

**The company’s cybersecurity team then investigated the security event. They found that a malicious actor had sent a flood of ICMP pings into the company’s network through an unconfigured firewall. This vulnerability allowed the malicious attacker to overwhelm the company’s network through a distributed denial of service (DDoS) attack.**

**To address this security event, the network security team implemented:**

* **A new firewall rule to limit the rate of incoming ICMP packets**
* **Source IP address verification on the firewall to check for spoofed IP addresses on incoming ICMP packets**
* **Network monitoring software to detect abnormal traffic patterns**
* **An IDS/IPS system to filter out some ICMP traffic based on suspicious characteristics**

**As a cybersecurity analyst, you are tasked with using this security event to create a plan to improve your company’s network security, following the National Institute of Standards and Technology (NIST) Cybersecurity Framework (CSF). You will use the CSF to help you navigate through the different steps of analyzing this cybersecurity event and integrate your analysis into a general security strategy. We have broken the analysis into different parts in the template below. You can explore them here:**

* **Identify security risks through regular audits of internal networks, systems, devices, and access privileges to identify potential gaps in security.**
* **Protect internal assets through the implementation of policies, procedures, training and tools that help mitigate cybersecurity threats.**
* **Detect potential security incidents and improve monitoring capabilities to increase the speed and efficiency of detections.**
* **Respond to contain, neutralize, and analyze security incidents; implement improvements to the security process.**

**Recover affected systems to normal operation and restore systems data and/or assets that have been affected by an incident.**

**Instructions**

As you continue through this course, you may use this template to record your findings after completing an activity or to take notes on what you've learned about a specific tool or concept. You can also use this chart as a way to practice applying the NIST framework to different situations you encounter.

| **Summary** | This morning, the company experienced a security event when the networks stopped working. The team discovered this was a DDoS attack through a flood of ICMP packets. The team responded by blocking incoming ICMP packets, which stopped all non critical network services offline and restoring critical network services. | | |
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| Identify | The malicious attacker targeted the company with an ICMP flood attack. The entire internal network was affected. All critical network resources needed to be secured and restored. | | |
| Protect | **The network security team implemented a new firewall rule to limit the rate of incoming ICMP packets and an IDS/IPS system to filter out some ICMP traffic based on suspicious characteristics.** | | |
| Detect | The security team configured source IP address verification on the firewall to check for spoofed IP addresses on incoming ICMP packets and implemented network monitoring software to detect abnormal traffic patterns. | | |
| Respond | For future security events, the cybersecurity team will isolate affected systems  to prevent further disruption to the network. They will attempt to restore any  critical systems and services that were disrupted by the event. Then, the team  will analyze network logs to check for suspicious and abnormal activity. The  team will also report all incidents to upper management and appropriate legal  authorities, if applicable. | | |
| Recover | To recover from a DDoS attack by ICMP flooding, access to network services  need to be restored to a normal functioning state. In the future, external ICMP  flood attacks can be blocked at the firewall. Then, all non-critical network  services should be stopped to reduce internal network traffic. Next, critical  network services should be restored first. Finally, once the flood of ICMP  packets have timed out, all non-critical network systems and services can be  brought back online. | | |

| Reflections/Notes: |
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